



**Strategic, Execution Focused Operations Leader**

*Building Teams/People Capabilities to Achieve Strategic Growth | Problem Solver, Change, Process Improvement and Crisis Leader*

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**VALUE PROPOSITION**

- Entrepreneurial operations leader, specializing in leading execution, change and crisis management, developing people, and improving performance
- Critical risk manager using operations, leadership, and process improvement background and leading cross functional teams to drive execution, improve processes, and identify/mitigate areas of risk
- Team builder and leader able to analyze processes and data, and work across functions to implement improvements

**KEY OPERATIONS AND LEADERSHIP EXPERIENCE**

Amazon (2017-2020)

Site Leader, Sr Operations Manager of 1 million sq ft Amazon Robotics Fulfillment Center

U.S Navy (1989-2017)

Naval Aviator – Commanding Officer/Operations Director

Defense Security Cooperation Agency (2013-2017)

Director Asia/Pacific Integrated Regional Team

Operations Director, Air Operations (2010-2012)

Directed Navy Air Surveillance operations in Indo/Pacific

Director, Global Force Management (2008-2010)

Strategic plans to maximize use of limited national assets

**PROFESSIONAL SUCCESSES**

- Led organizations from 12-1,500 people, often in geographically dispersed locations increasing retention, career development, and advancement of employees
- Executed throughput of 17.5 million items worth \$1 billion annually, and implemented process improvements reducing process variation by 57% resulting in 99.7% on time delivery to customer
- Led reorganization of stove piped agency to matrixed organization while maintaining execution of \$12 billion in sales of hardware and services
- Implemented COVID mitigation resulting in zero in process infections
- Directed planning and execution of response to Japan earthquake/nuclear disaster for Navy Task Force

**STRENGTHS** – *Strategic thinker combining collaboration, problem solving, accountability, and team building to achieve results*

**Context** – Strategic thinker. Understands the present by researching history

**Harmony** – Collaborative leader. Looks for consensus and seeks areas of agreement to resolve conflict

**Restorative** – Problem solver. Excels at identifying what is wrong and resolving it

**Consistency** – Treats all with respect. sets clear expectations and ensures accountability

**Empathy** – Senses the feelings of other people by imagining themselves in others' lives or situations

**EDUCATION**

- MA, National Security Studies, National Defense University, Washington, DC.
- BS, Oceanography/Physics, U.S. Naval Academy, Annapolis, MD

**Competencies:**

**Team Leadership:**

- Team/Leader development
- Delegation/accountability
- Communications

**Operations Management:**

- Supply Chain/Distribution
- Data-driven decisions
- Process improvement

**Crisis Management:**

- Risk management
- Resilience planning
- Crisis response

**Change Management:**

- Organizational change
- Matrixed organizations