

Robin Murphy
1201 Appalachian Lane
Savannah, TX 76227

Phone: 917-379-0439
Email: rmurphymus@hotmail.com

LinkedIn Profile:
<http://www.linkedin.com/in/robinmurphy>

An engaging, energetic leader who assimilates quickly and acts strategically. Frequently sought out as a contributor and collaborator for key projects due to a proven ability to think outside the box and to facilitate change.

Qualifications

Customer Focused	Team Builder	Collaborator
Trusted Advisor	Accountable	Strategic
Decision Maker	Influential	Dedicated
Problem Solver	Creative	Reliable
Change Catalyst	Passionate	Honest

Experience and Success

<p>Director of Digital Services Account Management United Way Worldwide Sept 2018 - present</p> <p>IT Director - Training and Support Haynes and Boone Oct 2015 - Sept 2018</p> <p>General Manager -- Onboarding, Implementation and Success TutorPro Ltd. May 2010 - Oct 2015</p> <p>Manager – Training, Support, and Content Development Oct 2006 – 2010 Promoted</p> <p>Support Analyst 2005 - 2006 Promoted</p>	<ul style="list-style-type: none">• Designed and executed a successful, annual Certification program to create centers of excellence across the network and to build knowledge.• Designed and authored eLearning courseware (over 10,000 modules covering approx. 50 topics) while managing a team of courseware consultants.• Evangelist and creator of the Legal Tech Audit – taken by over 2000 users world-wide• Introduced eLearning and LMS
---	--

Current Software Expertise

Salesforce, Philanthropy Cloud, Social Studio, Marketing Cloud, Windows 10, Quip, SmartSheet, Audacity, Captivate, Camtasia, Articulate, LearnUpon, Cornerstone, and Office 365 (Expert).

Education and Certifications

Baylor University | Waco, TX - **BM Vocal Performance** | 1986
College Conservatory of Music, (Cincinnati, OH) **MM Vocal Performance** |1988
College Conservatory of Music, (Cincinnati, OH) **Artist Diploma** | 1989
Workplace Account Manager (WAM) Certified, 2020
Effective Business Communications – Certificate 2019
Agile Project Management – Certificate 2017
Certified Cornerstone Administrator, 2015
Certified Legal MacPac Administrator, 2015